©2009 Research In Motion Limited. All rights reserved. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress(TM) and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Bluetooth is a trademark of Bluetooth SIG. Google Mail is a trademark of Google Inc. Hotmail and Windows Live are trademarks of Microsoft Corporation. Wi-Fi is a trademark of the Wi-Fi Alliance. All other trademarks are the property of their respective owners. This documentation is provided "as is" and without condition, endorsement, guarantee, representation or warranty, or liability of any kind by Research In Motion Limited and its affiliated companies, all of which are expressly disclaimed to the maximum extent permitted by applicable law in your jurisdiction.

MAT-29265-032 | PRINTSPEC-058 | SWD-656736-0914054449-032 | RCP51UW/RCK71CW

Find more information

Explore poster: Find helpful tips about how to navigate the touch screen and find options for common actions using the Menu key. This poster came with your BlackBerry® device.

Learn More booklet: Find feature information and instructions for common tasks. This booklet came with your BlackBerry device.

Help application: Find step-by-step instructions for all device tasks. Access this application from the Home screen or in an application menu.

BlackBerry® User Tools CD: Find the BlackBerry 101 tutorial, user guide, software licence agreement and warranty, or *Safety and Product Information* booklet. You can also use this CD to install the BlackBerry® Desktop Software to synchronise data between your device and your computer. This CD came with your device.

Your wireless service provider web site: Find information about your wireless network or your wireless service plan.

www.blackberry.com/go/declarationofconformity: View the Declaration of Conformity made under Directive 1999/5/EC (HG nr.88/2003).

Personalise your device

www.discoverblackberry.com: Find software, applications and accessories for your BlackBerry® device.

www.shopblackberry.com: Find accessories for your device. You can also contact your wireless service provider to buy accessories.

CAUTION: Use only those accessories approved by Research In Motion. Using any accessories not approved by RIM for use with this particular device model might invalidate any approval or warranty applicable to the device, might result in the non-operation of the device and might be dangerous.

Start Here

BlackBerry Storm2 9520/9550 Smartphones

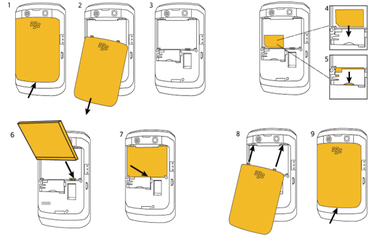
BlackBerry Storm2

Welcome to BlackBerry!

Get ready to experience the freedom and connectivity of your all-in-one mobile solution. Setting up your BlackBerry® Storm2™ smartphone is easy. Simply follow the instructions in this guide to set up your device and learn the basics quickly.

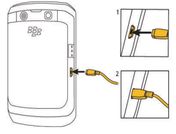
Insert the SIM card and battery

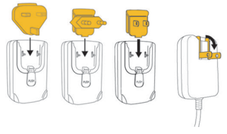
Depending on your BlackBerry® device model or your wireless service provider, you might not need to insert a SIM card to use your device. For more information, see the *Learn More* booklet that came with your device.



If the battery is charged, your device turns on automatically. If your device does not turn on, charge the battery.

Charge the battery





Battery power level indicators

	full battery power		battery charging
	low battery power		

Be safe!

Please read the *Safety and Product Information* booklet, located on the *BlackBerry® User Tools* CD, before using your device or any accessories that came with your device. This booklet includes important safety information about your battery. To view the most recent version of the *Safety and Product Information* booklet, visit www.blackberry.com/go/docs.

Complete the set-up wizard

The setup wizard is designed to help you learn about navigation and typing, change options to personalise your BlackBerry® device, set up wireless and Bluetooth® connections and set up one or more email addresses. The setup wizard should appear automatically the first time that you turn on your device.

1. If the set-up wizard does not appear automatically, on the Home screen or in the **Set-up** folder, click the **Set-up Wizard** icon.
2. Complete the instructions on the screen.

Set up an email address

To perform this task, you must know the login information for your existing email addresses or your administrator must have provided you with an enterprise activation password.

1. On the Home screen or in the **Setup** folder, click the **Setup Wizard** icon.
2. On the email setup screen, select one of the following options:
   - **I want to create or add an email address**: This email setup option is most common for individual users. Use this option to associate your BlackBerry® device with one or more (up to ten) existing email addresses (for example, a Google Mail™ or Windows Live™ Hotmail® email account) or to create a new email address for your device. To use a social networking application on your device, you must use this option to associate your device with the email address that you use to receive social networking notifications. If this option does not appear, contact your wireless service provider.
   - **I want to use a work email account with a BlackBerry Enterprise Server**: This email setup option is most common for corporate users. Use this option to associate your device with a work email account using the BlackBerry® Enterprise Server if your administrator has provided you with an enterprise activation password.
3. Click **Next**.
4. Complete the instructions on the screen.

Note: When your email address is set up correctly, you receive a confirmation message. To view and manage your email messages, on the Home screen, click the **Messages** icon.

I cannot set up an email address

Try performing the following actions:

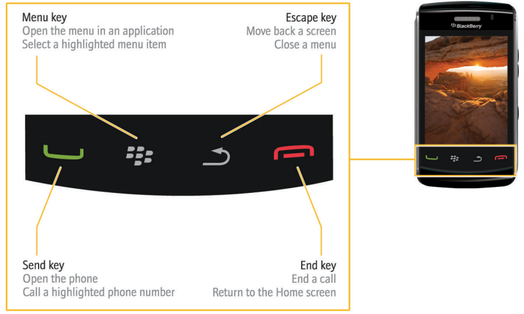
- On the Home screen or in the **Setup** folder, click the **Setup Wizard** icon. On the email set-up screen, verify that you have typed all the email address information correctly. To view the password that you typed, select the **Show Password** tick box.
- Verify that the email address is associated with a supported email account (for example, a POP3 email account or an IMAP email account). For more information about supported email accounts, contact your wireless service provider.
- If you are switching from another BlackBerry® device that is associated with one or more email addresses using the BlackBerry® Internet Service, you must switch devices automatically or manually using the email set-up application. For more information about switching devices, see the *Learn More* booklet that came with your device.

For more information about setting up an email address, visit www.blackberry.com/go/docs and click **BlackBerry Internet Service**.

Learn the basics

About the Menu key and Escape key

The **Menu** key and **Escape** key on your BlackBerry® device are designed to help you navigate screens and complete tasks quickly and easily. If you want to complete an action in an application or on the Home screen, you can find it in the menu that appears when you press the **Menu** key. To select a highlighted menu item, press the **Menu** key again. If you want to close the menu or move back a screen, press the **Escape** key.



Move around the screen

- To select an item, click (press) the item.
- To scroll down, slide your finger up.
- To scroll up, slide your finger down.
- To stop continuous scrolling, touch the screen lightly.
- To highlight an item, touch the screen lightly.

To view video tutorials about touch screen navigation, on the Home screen, in the **Set-up** folder, click the **Set-up Wizard** icon. Click **Learn about the touch screen**.

Move between screens

- To move back a screen, press the **Escape** key.
- To return to the Home screen, when you are not on a call, press the **End** key.
- To move to the next item, slide your finger to the left quickly.
- To move to the previous item, slide your finger to the right quickly.

To view video tutorials about touch screen navigation, on the Home screen, in the **Set-up** folder, click the **Set-up Wizard** icon. Click **Learn about the touch screen**.

Typing tips

Important: When you use your BlackBerry® device, take frequent breaks. If you experience discomfort in any part of your body when you use your device, stop using your device immediately. If the discomfort persists, consult a physician.

For an interactive typing tutorial, on the Home screen, in the **Setup** folder, click the **Setup Wizard** icon. Click **Navigation and Typing Tutorials**.

- To capitalise a letter, press and hold the letter key until the capitalised letter appears or press the **Shift** key and the letter key.
- To insert an at sign (@) or a full stop (.) in an email address field, press the **Space** key.
- To type a symbol, press the **Symbol** key. To see more symbols, press the **Symbol** key again. Click a symbol.
- To turn on number lock (NUM lock), press and hold the **123** key until the lock indicator appears on the 123 key. To turn off NUM lock, press the **123** key again.
- To turn on capital letter lock (CAP lock), hold the **Shift** key until the lock indicator appears on the Shift key. To turn off CAP lock, press the **Shift** key again.

Typing indicators

When you type, typing indicators appear at the top-right corner of the screen.

A	CAP lock (capital letter lock)	alt	Alt mode
123	NUM lock (number lock)		

Applications

You can access applications on the Home screen and in folders on the Home screen. To view the Home screen, when you are not on a call, press the **End** key. The initial view of the Home screen displays only some of the available applications. To view more applications on the Home screen, press the **Menu** key.

Take some time to explore the applications that are available on your BlackBerry® device. Here are a few applications to get you started.

Setup Wizard	Learn about typing, change options to personalise your device and set up your email address. The set-up wizard also provides links to information about common tasks.
Email Settings	Set up one or more email addresses or change BlackBerry® Internet Service email options.
Browser	Visit web pages or view the browser bookmark list.
Camera	Take a picture. Depending on your BlackBerry® device model, this feature might not be supported.
Media	Record a voice note or video, view saved pictures or play saved songs, ring tones, voice notes or videos. Depending on your BlackBerry device, the camera or video camera feature might not be supported.
Messages	View a list of your messages.
Options	View the main list of device options. You can also access additional options from the menu in each application.
Contacts	View your contact list or add a new contact.
Set Up Wi-Fi	Set up a connection to a Wi-Fi® network. Depending on your BlackBerry® device model, this feature might not be supported.
Help	View the user guide for your device.

Some applications might appear in one of the following folders:

Setup		**Downloads**	
Applications		**Games**	

Status indicators

Home screen status indicators

alarm set		missed call count	
unopened message count		sending data	
calendar reminder count		receiving data	
voice mail message		roaming	
new notification			

Phone status indicators

missed call		received call	
placed call			

Message list status indicators

unopened message		MMS message	
opened message		sent message	
message with an attachment		message is sending	
message is high priority		message not sent	
SMS text message		draft message	
filed message			

Camera status indicators

Camera status indicators appear at the bottom-right corner of the screen when you use the camera or the video camera. Depending on your BlackBerry® device, the camera or video camera feature might not be supported.

flash is turned on		automatic flash mode	
flash is turned off		slow shutter speed	